

G241

Decision Making

Course Description

This one day course will teach individuals to practice in making individual and group decisions based upon a model problem-solving process. Students will learn to identify factors that have an impact on decision making and will facilitate a group decision-making activity.

Course Objectives

- Explain the need for decision making and problem solving skills in emergency management.
- Identify the personal attributes of an effective decision-maker.
- View problems as challenges rather than obstacles.
- Identify the role of the individual versus the group in the decision making process.
- Discuss use of the seven-step model for the decision making and problem solving process.
- Describe how decisions made in advance of an emergency aid with effective decisions during an emergency.

Course Length

- 8 hours

Prerequisite

- None

Target Audience/Discipline

- Emergency Management Directors and staff
- Police
- Fire
- Emergency Medical Service (EMS)
- Elected and appointed officials
- Public works
- Health care industries (hospitals, nursing homes)
- Volunteer agencies